



## GENERAL TERMS & CONDITIONS

### **BOOKINGS:**

All class bookings are mandatory and need to be made online. You can book classes 14 days in advance.

### **CANCELLATION:**

A 4-hour cancellation policy applies to all Yoga classes. With less than 4 hours' notice, the pass and payment will be deducted from your account.

### **CLASS PASSES:**

- Class passes cannot be transferred or shared.
- Class passes expire in 30 days(drop-in, 4-class pass), 3 months (10-class pass), and 4 months(20-class pass).
- Class passes can't be extended.
- With each class pass purchase you receive 1 guest pass that can be used by someone new to SOMA Yoga.

### **UNLIMITED MEMBERSHIP:**

- This is the monthly recurring auto-pay membership.
- The minimum commitment is 3 months. After 3 months, you can cancel at any time.
- To cancel your membership, email [soma@wandsworthyoga.com](mailto:soma@wandsworthyoga.com) at least 48h before your next auto-renew payment.
- Every month, you get 1 guest pass, that can be used on the class you are attending. To claim the guest pass, the guest should email us at [soma@wandsworthyoga.com](mailto:soma@wandsworthyoga.com)
- Unlimited membership is not eligible for a refund or transfer.
- Unlimited Membership includes access to all regularly scheduled classes. Workshops and trainings are not included.

### **PRENATAL MEMBERSHIP:**

- This is the monthly recurring auto-pay membership.
- There is no minimum commitment. You can cancel at any time.
- To cancel your membership, email [soma@wandsworthyoga.com](mailto:soma@wandsworthyoga.com) at least 48h before your next auto-renew payment.

- Every month, you get 1 guest pass, for a pregnant friend who hasn't tried SOMA Yoga Prenatal classes. To claim the guest pass, the guest should email us at [soma@wandsworthyoga.com](mailto:soma@wandsworthyoga.com)
- Prenatal membership is not eligible for a refund or transfer.
- Prenatal Membership includes access to our weekly Prenatal class and on-demand library of Prenatal Yoga. Workshops and trainings are not included.

#### **CANCELATION OF WORKSHOPS & OTHER SPECIAL EVENTS:**

- In the event of SOMA Yoga needing to cancel any pre-booked events outside of the regular class schedule, your payments will be fully refunded.
- Should you need to cancel your workshop/event booking, kindly note that we are not able to offer refunds. However, if you give us a 14 days notice before the start of the event, you can use the credits against class passes, memberships, or other events on the schedule. Cancellations with less than 14 days mean we are unable to offer these credits.

#### **PERSONAL DETAIL REQUIREMENTS:**

- Following the completion of your membership form document, you are responsible for updating us with any changes to your personal details or health conditions. We will use the personal information you provide us with in connection with your membership, in accordance with our Privacy Policy.
- Children – Children under 16 are not permitted at SOMA Yoga.

#### **PRIVACY:**

- SOMA Yoga will never pass on your personal data to third parties
- All bookings are made through MomoYoga and fall under their privacy policy.
- If you subscribe to our newsletter, we will add your first name, last name and email address on our newsletter list for the purposes of sending marketing emails. Consent is required for SOMA Yoga to process your personal data which must be explicitly given. You may withdraw consent at any time by unsubscribing from SOMA Yoga newsletter, or sending an email to [soma@wandsworthyoga.com](mailto:soma@wandsworthyoga.com)

#### **USE OF MOBILE PHONES:**

- We are passionate about cultivating a relaxed and quiet atmosphere during your classes. Ideally, please leave your phones in the locker, or keep them on silent mode.
- The photographing or video recording of other members of SOMA Yoga without consent is prohibited.

#### **ILLEGAL SUBSTANCES:**

Illegal drugs/substances/items are prohibited on the premises. If we believe you are under the influence of any illegal substance we reserve the right to ask you to leave the premises. Smoking, e-cigarettes, and vaping are not permitted anywhere on the premises.

#### **ACCIDENTS:**

SOMA Yoga takes no responsibility whatsoever, for any accidents or injuries incurred whilst within the premises or surrounding grounds. The use of our equipment and our facilities is

entirely at your own risk and SOMA Yoga will not take any responsibility for any accidents or injuries incurred. You must not use any equipment, or undertake any activity at SOMA Yoga unless you are satisfied that you are competent to do so in a safe and proper manner. When using the equipment and facilities at SOMA Yoga, you must take care to safeguard your own health and safety and that of other people. You will be solely responsible for any loss or injury that you cause to yourself, other persons, or the equipment or facilities through your unsafe or improper use of the equipment or facilities. This includes the use of them under the influence of alcohol or medication, or your failure to advise staff of a medical condition relevant to your use of the equipment or facilities.

**LIABILITY:**

All items brought into the premises are brought and left entirely at the risk of any visitor or member. SOMA Yoga and its staff shall not be liable to any member or guest for any loss, damage, or injury suffered by them or their property how so ever caused. This is not intended to affect any mandatory rights a member or guest may have under local law that we cannot legally restrict or exclude.

**AMENDMENTS TO THE RULES:**

SOMA Yoga may change the House rules from time to time by displaying a notification of the change on [www.wandsworthyoga.com](http://www.wandsworthyoga.com)

These Terms and Conditions are effective from April 24th, 2023.